

Aftercare Customer Service Plan: Warranty Coverage

One-Year Warranty:

Coverage for Freehold, Contract & Condo Units

Now that you have purchased your home you are eligible for one year coverage. This coverage begins on the date of possession and lasts one year from that date and includes items such as defects in work and material and unauthorized substitutions. See below for what the year one warranty covers.

- Requires a home is constructed in a workman-like manner and free from defects in material
- Protects against Ontario Building Code violations
- Applies for one year, beginning on the home's date of possession even if the home is sold
- Protects against unauthorized substitutions
- Requires the home to be fit for habitation

Two-Year Warranty:

Coverage for Freehold, Contract & Condo Units

Your new home warranty continues to provide coverage into year two and include items such as water penetration, heating and electrical. This coverage begins on the home's date of possession even if the home is sold. See below for what the year two warranty covers.

- Protects against water penetration through the basement or foundation walls
- Protects against defects in work or materials that result in water penetration into the building envelope
- Covers defects in work or materials that result in the detachment, displacement or deterioration of exterior cladding (such as brickwork, aluminum or vinyl siding)
- Covers defects in work or materials in the electrical, plumbing and heating delivery and distribution systems
- Applies for two years, beginning on the home's date of possession
- Protects against violations of the Ontario Building Code that affect health and safety

Seven-Year Major Structural Defect Warranty:

Coverage for Freehold, Contract & Condo Units

Your new home warranty continues to provide coverage into year two and include items such as water penetration, heating and electrical. This coverage begins on the home's date of possession even if the home is sold. See below for what the year two warranty covers.

- Protects against water penetration through the basement or foundation walls
- Protects against defects in work or materials that result in water penetration into the building envelope
- Covers defects in work or materials that result in the detachment, displacement or deterioration of exterior cladding (such as brickwork, aluminum or vinyl siding)
- Covers defects in work or materials in the electrical, plumbing and heating delivery and distribution systems
- Applies for two years, beginning on the home's date of possession
- Protects against violations of the Ontario Building Code that affect health and safety

Customer Service Contact

For all Tarion related questions and customer service enquiries, please contact a member of our customer service department.

Email: sales@thebmiigroup.ca

Phone: 24/7 Customer Service line 519-215-1465

- Please note the address of your development and reason for your call or email.
- We look forward to helping you with all of your after care needs.